2025-2029 Child & Family Services Plan

Original Date: January 4, 2024 | Revised Date: Month XX, 20XX Partnership, Prevention, & Services | Approved for distribution by Roxanne Cates, Federal Reporting Manager

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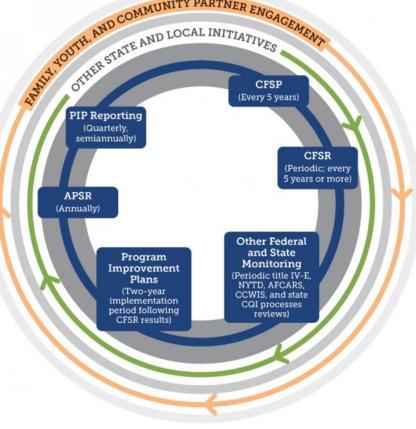
Goal/Outcome

- 1. Provide overview of the Child & Family Service Plan (CFSP) development process
- 2. Receive Parent & Caregiver input on established goals
- 3. Receive Parent & Caregiver input and interpretation of data shared throughout the presentation



Overview of federal reporting



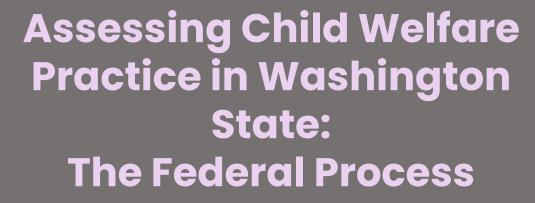


*Child Welfare Capacity Building Collaborative



CFSP

Child and Family Services Plan Five-year plan (FFY 2025-2029)



APSR APSR

Annual Progress & Services Report Washington's Self Assessment process

CFSP

CFSR

Child and Family Services Review Assesses practice in Safety, Permanency, Wellbeing and systemic areas.

PIP

PIP

Program Improvement Plan Feedback informed Details are negotiated 24 months to complete

CFSR

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Why is the CFSP important?

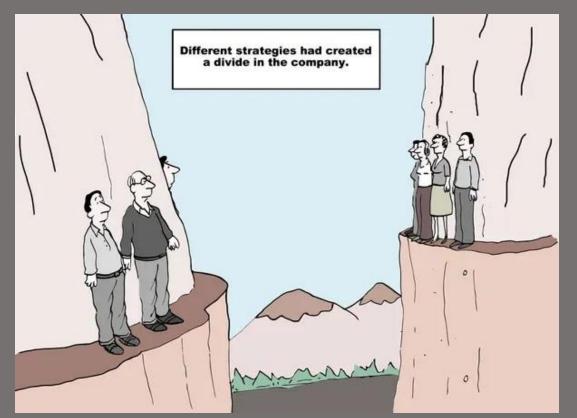


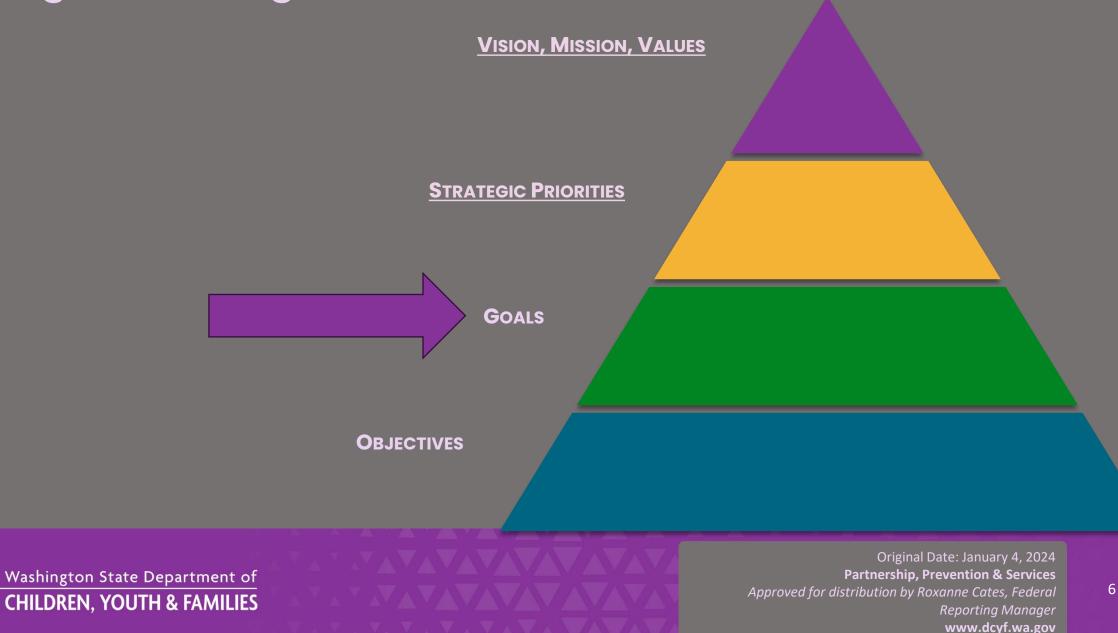
Photo: https://medium.com/@robbieprofeta/stakeholder-alignment-customer-experience-44b5057e85ed

By working to align goals and implementation activities throughout DCYF, particularly those impacting CW, agencies will be better equipped to meet federal requirements, coordinate with their CQI processes, and achieve positive outcomes for children, youth, and families.



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Strategic Planning Architecture



CFSP Goals

Developed by reviewing improvement projects currently occurring throughout DCYF

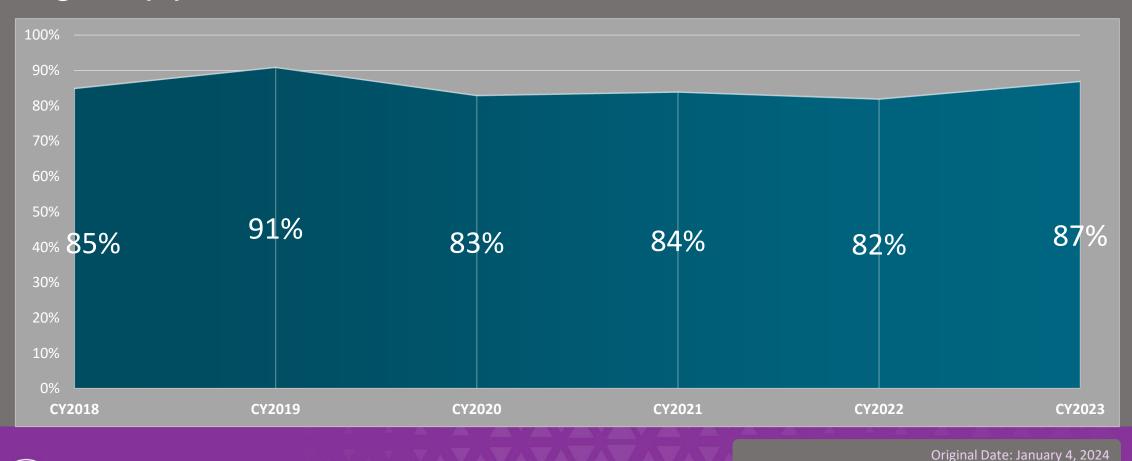




Data Review



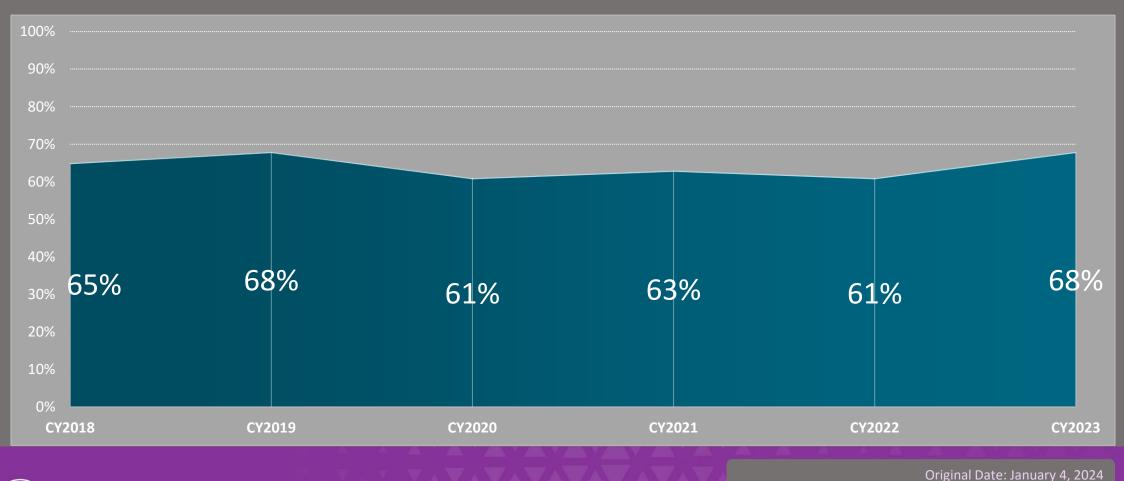
Item 1: Were the agency's responses to all **accepted child maltreatment reports initiated**, and **face-to-face contact** with the child(ren) made, within time frames established by agency policies or state statutes?





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Approved for distribution by Roxanne Cates, Federal Reporting Manager <u>www.dcyf.wa.gov</u> Item 3: Did the agency make concerted efforts to **assess and address the risk and safety** concerns relating to the child(ren) in their own homes or while in foster care?





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Safety Feedback

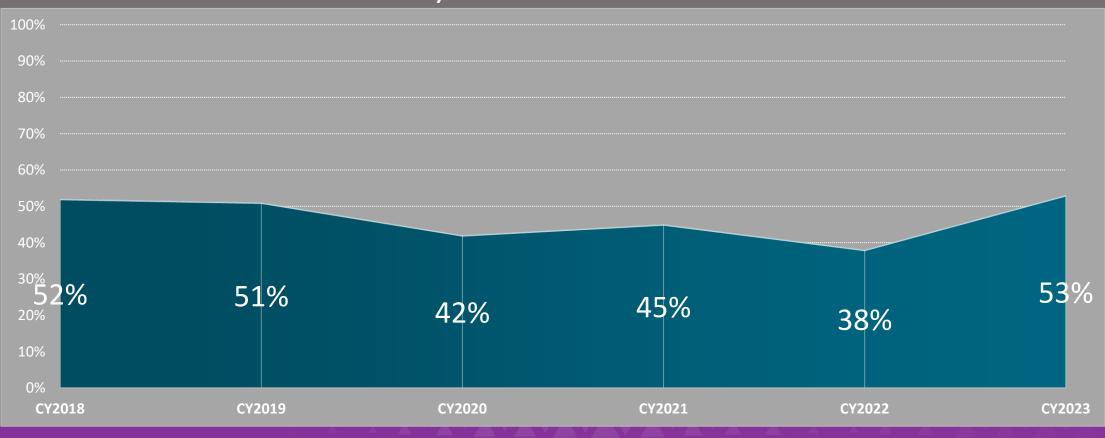
DCYF staff see a vast majority of children or youth within the required timeframes for reports of abuse and/or neglect. Caseworkers have either 24 hours or 72 hours to make initial contact with the child or youth and children are safely maintained in their homes whenever possible and appropriate.

- From your perspective, what has worked well with DCYF's initial meeting with families?
- How can DCYF do better?



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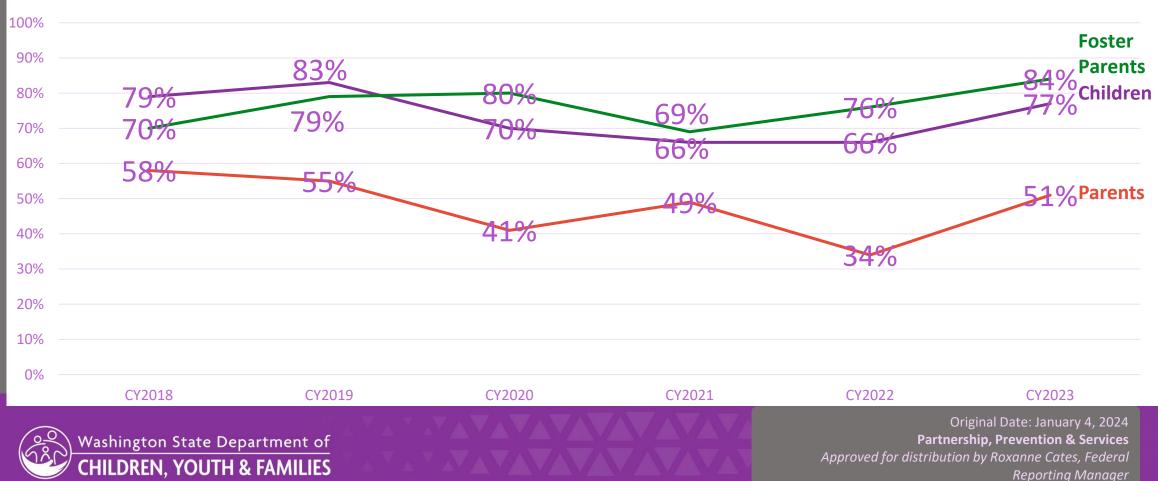
Item 12: Did the agency make concerted efforts to **assess the needs** of and **provide services** to **children**, **parents**, **and foster parents** to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?





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Item 12: Did the agency make concerted efforts to **assess the needs** of and **provide services** to **children**, **parents**, **and foster parents** to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?



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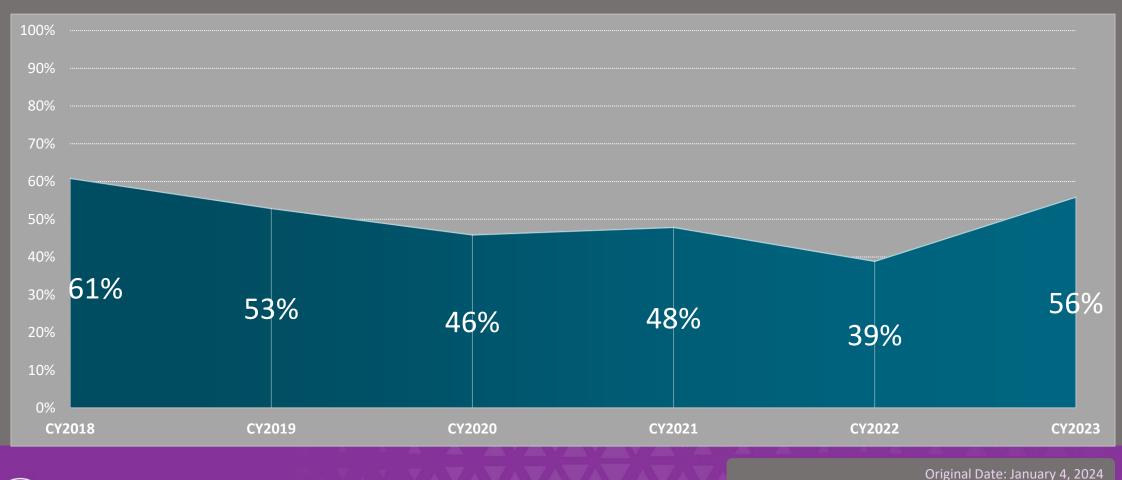
Wellbeing Feedback

Children and families are all unique. Services need to be individualized to meet those unique needs. In the scope of your work:

- Are the services meeting families' needs?
- If not, what services are needed?
- How well is DCYF providing services that take into account cultural and developmental needs?



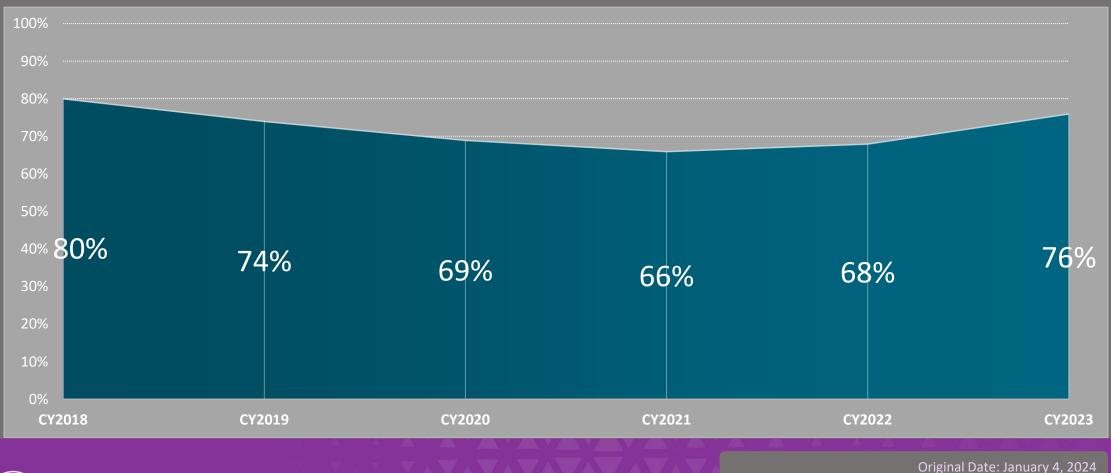
Item 13: Did the agency make concerted efforts to involve the **parents and children** (if developmentally appropriate) **in the case planning** process on an ongoing basis?





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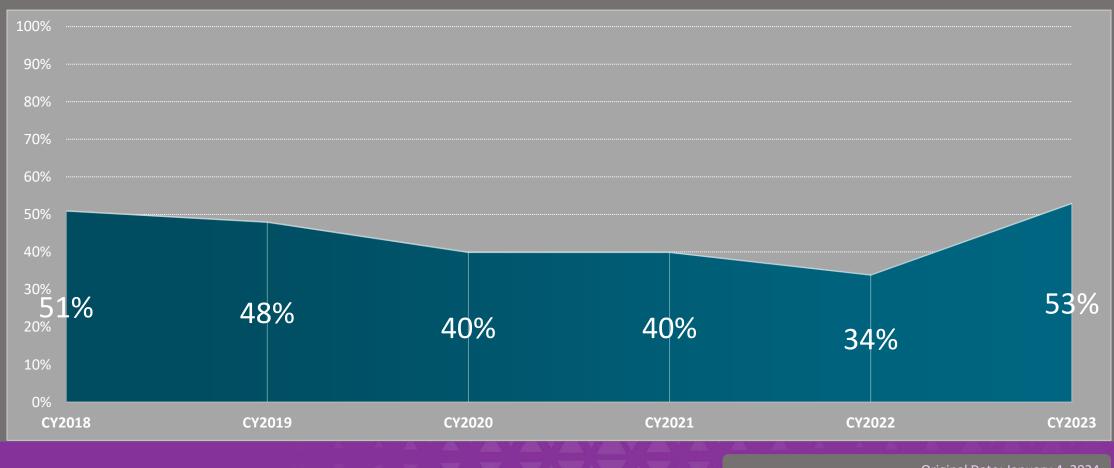
Partnership, Prevention & Services Approved for distribution by Roxanne Cates, Federal Reporting Manager <u>www.dcyf.wa.gov</u> Item 14: Were the **frequency and quality of visits between caseworkers and child(ren)** sufficient to ensure the safety, permanency, and well-being of the child(ren) and promote achievement of case goals?





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Partnership, Prevention & Services Approved for distribution by Roxanne Cates, Federal Reporting Manager <u>www.dcyf.wa.gov</u> Item 15: Were the **frequency and quality of visits between caseworkers and the mothers and fathers** of the child(ren) sufficient to ensure the safety, permanency, and well-being of the child(ren) and promote achievement of case goals?





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Wellbeing Feedback

Children and families developing their case plans is important. Additionally, engagement with children and families helps this process.

- How have caseworkers engaged you or your child in case planning? What worked well?
- What is your experience with caseworker visits? Were there locations or times worked better for you?
- Are there barriers to visiting with caseworkers?
- How do you think we should better partner with parents and caregivers? What does strong engagement look like to you?



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Next Steps

✓ We will bring your comments forward to leadership

✓ We would like to come back to PAG and share how your feedback was used in the development of the Child & Family Services Plan.



Thank you!

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