



Strategy in Stages

Parent Advisory Group

Commitment to Co-Design in
Child Welfare

November 1, 2024



What we will cover today

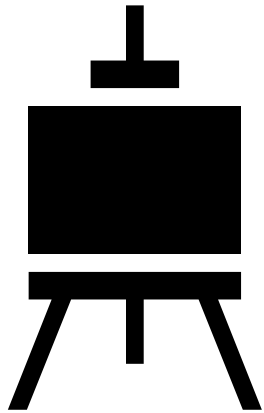
Basics of Co-Design

Case Study in Co-Design at DCYF (Family Practice Model)

Co-Designing with Staff

Co-Designing with Lived Experts

Human Centered Design



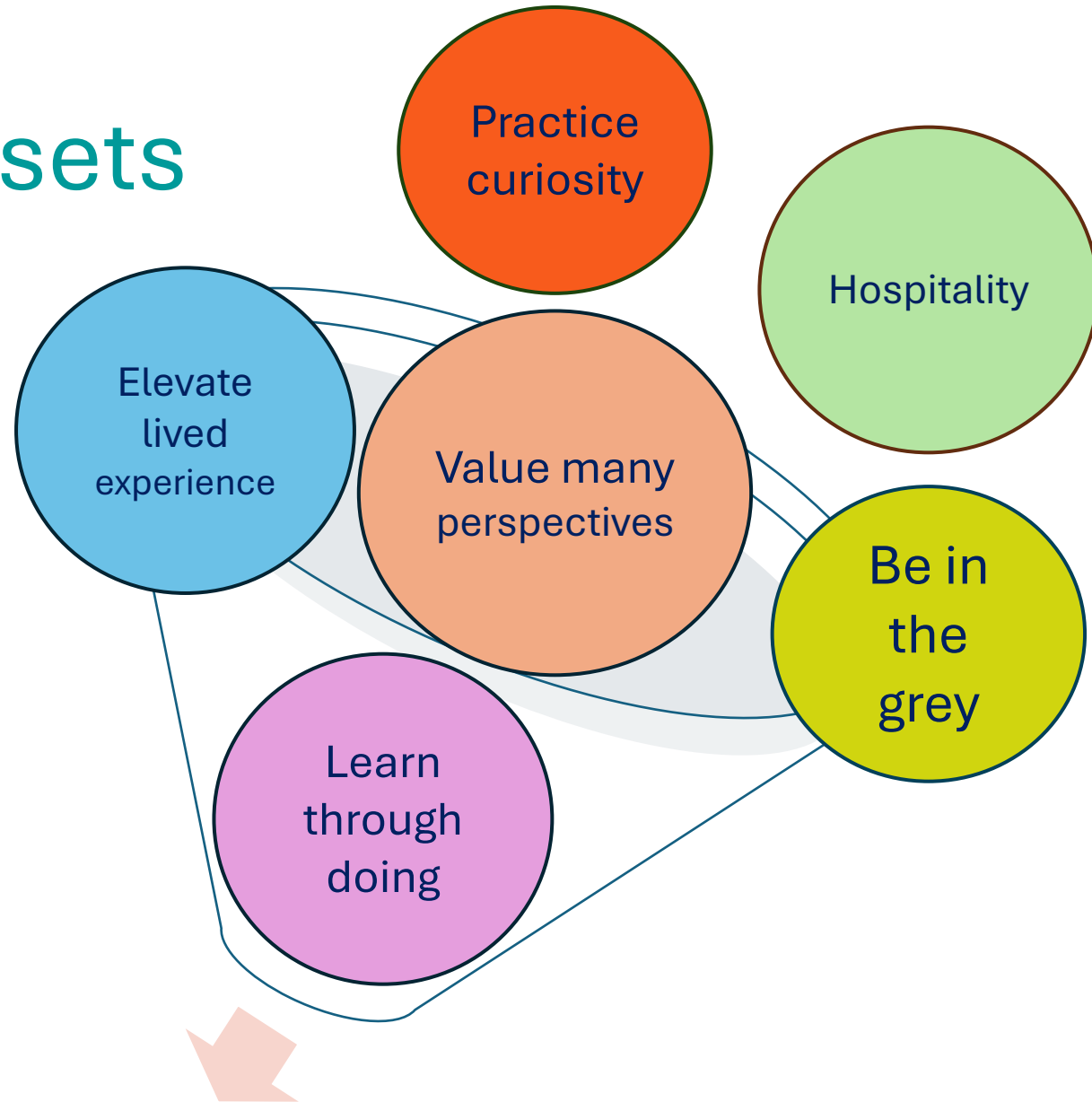
Design: from life experience

Design: for innovation

Design: for transformation

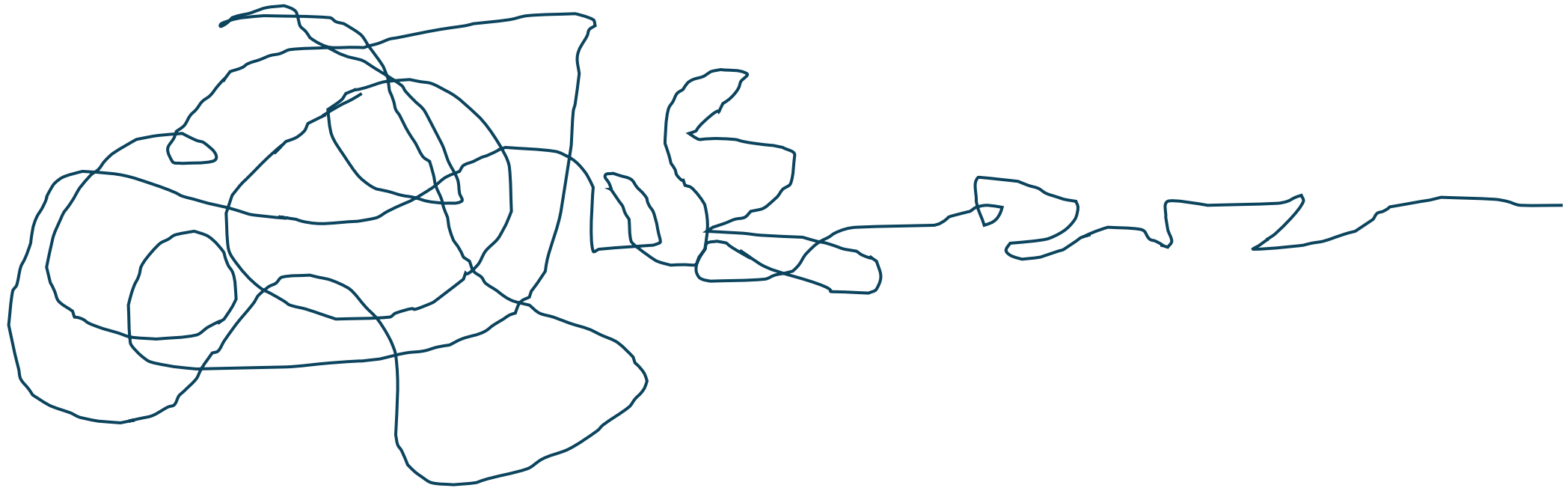
Design: for sustainability

Co-design Mindsets



Co-Design Conditions

Design Process



Fuzzy Front-End Exploration

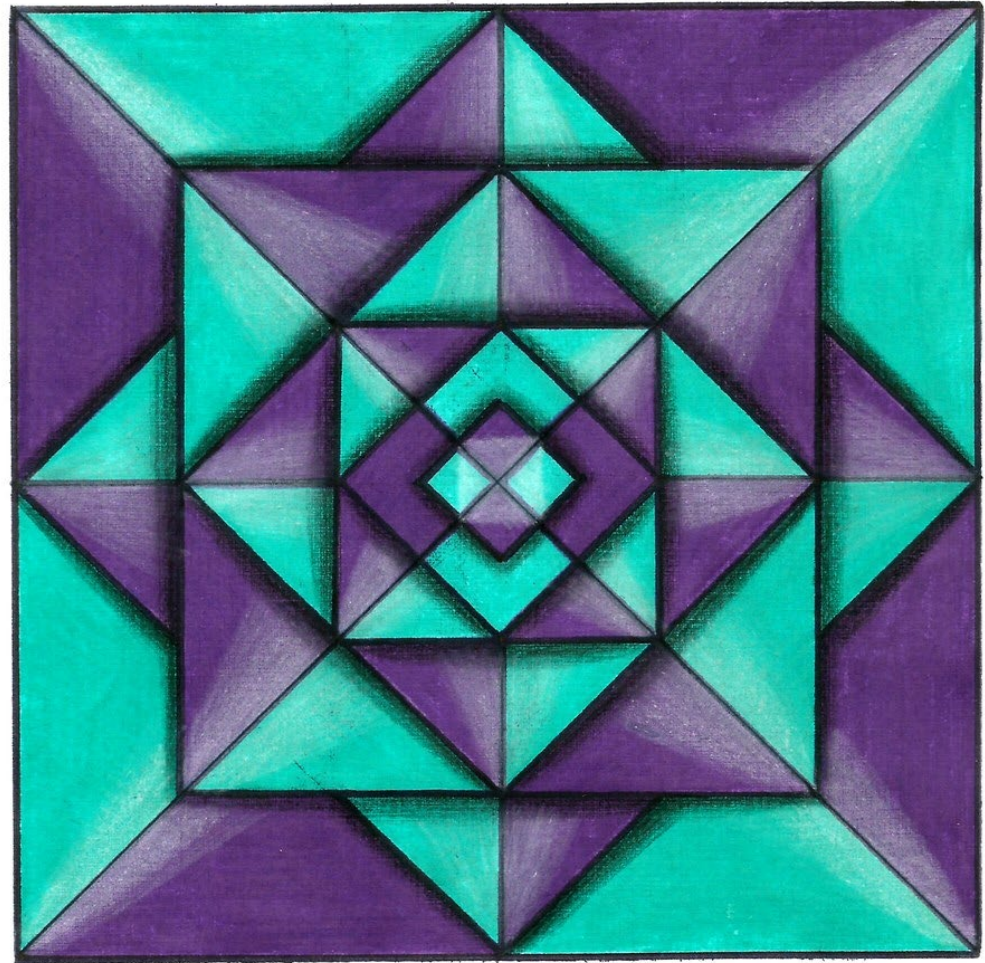
Sense-
making

Test | Iterate | Implement

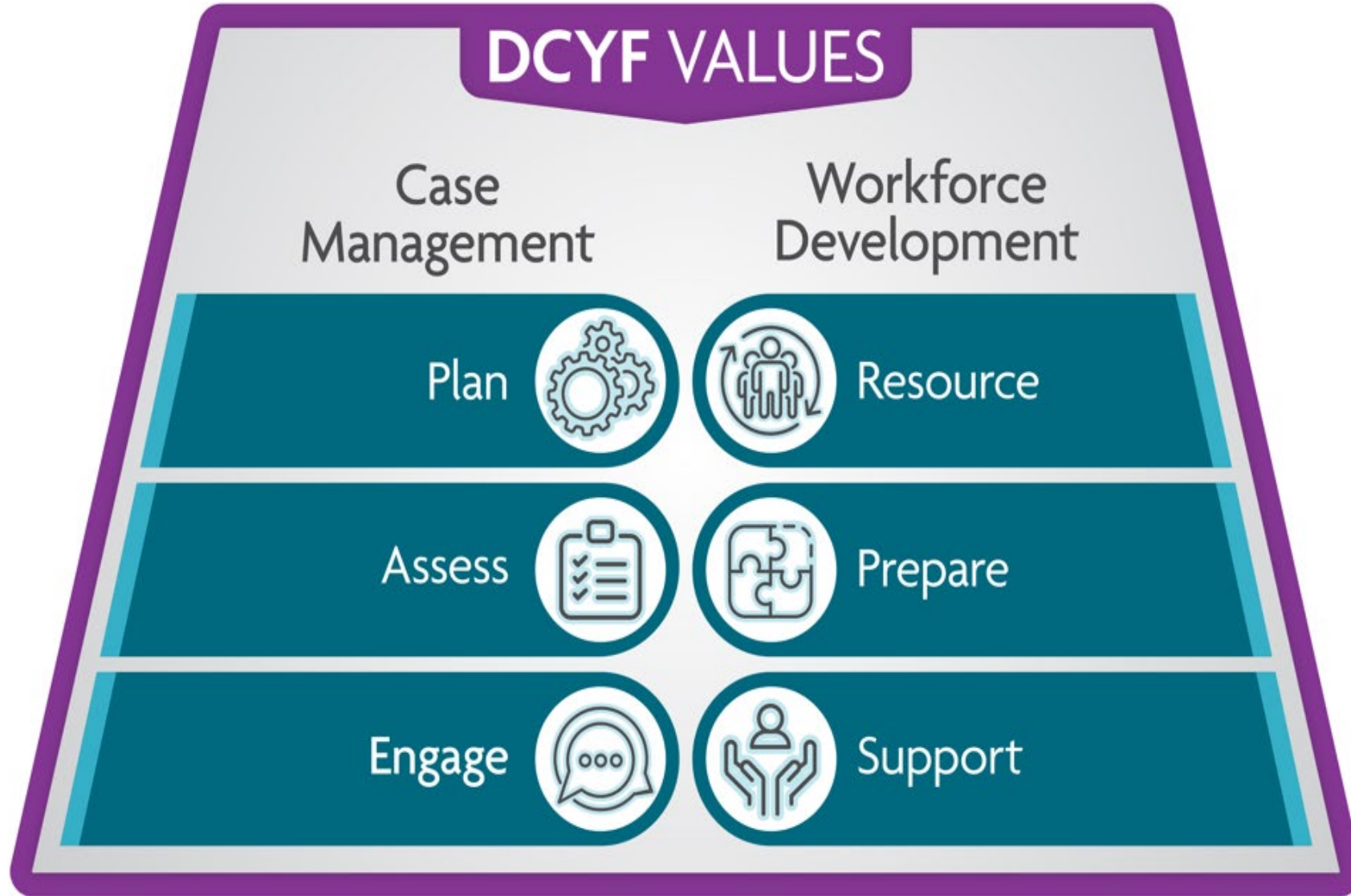
Case Study

Family Practice Model

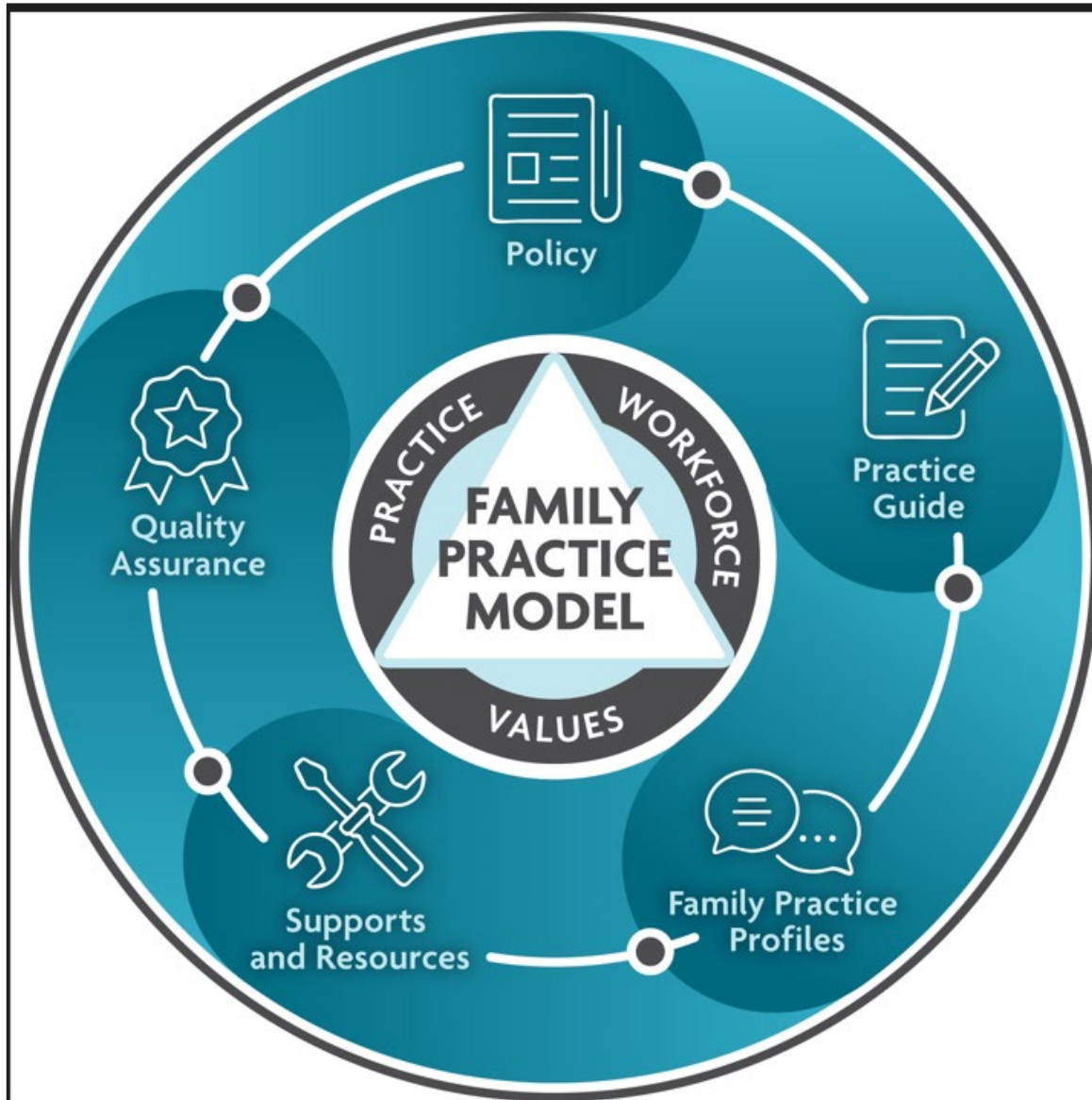
- Co-Design FPM vision
- Team structure
- FPM Framework
- Current work | Family Practice Profiles
- Future work | Lived Experts



FAMILY PRACTICE MODEL FRAMEWORK



INCLUSION • RESPECT • INTEGRITY • COMPASSION • TRANSPARENCY



Five elements of the Family Practice Model

- **POLICY** - Practice intent and goals which are based in agency values.
- **PRACTICE GUIDE/OPERATIONS** - Procedures that outline requirements and definitions of common practice.
- **FAMILY PRACTICE PROFILE** - Behavior description and examples of how workers interact with families using values-based case management: engage, assess, and plan.
- **SUPPORTS & RESOURCES** – Training, coaching, professional development, and personal support to prepare workers.
- **QUALITY ASSURANCE** - Measure impacts of supporting and guiding work via the IFPM through rapid reflection, psychological safety, and client experience.

Practice Profiles

