# New Additional Steps for External User FamLink Access via SAW

The following steps will need to be conducted in order to make sure you can still access FamLink via SAW in the future. Internet Explorer will no longer be supported to allow access to FamLink via SAW. Additionally, Windows 11 will no longer provide support for Internet Explorer. Additional securities will also need to be downloaded and are included in the zip file.

New instructions for OCX have been added. If you have completed other portions of these instructions, you can just run the OCX Settings.

Install/ Update Edge

Make sure you have the most current version of Microsoft Edge Chromium on your computer. Internet Explorer is no longer supported.



Edge can be updated or installed from Microsoft's Website or by clicking the following the link.

https://www.microsoft.com/en-us/edge/features?form=MY01RZ&OCID=MY01RZ

Page will open

Scroll down till Browse with Microsoft Edge across devices displays



1. Click Download for Windows 10

Follow prompts to update Edge on your computer.

## Check Edge IE Mode

Check to see if Edge IE Mode has already been enabled on your machine.



- 1. Open Edge
- 2. Type: edge://compat/enterprise in URL Address Bar

## Option 1

If the Enterprise Site List shows FamLink Site XML <u>https://files-</u> ext.dcyf.wa.gov/static/famlink-sites-list.xml, with Version Number 22.

As show below then you have already enabled IE Mode using the DCYF FamLink IE Mode XML.

€ Edge   edge://compat/	nterprise			A»	*	띠	₹]	Ē	<u>(</u>
ft Edge bility compatibility ent overrides errides	Internet Explorer mode site list Sites on this list use Internet Explorer mode with Micro Internet Explorer 11, sites are rendered using a modifie document modes to help avoid the common compatib version of Internet Explorer. If you feel that a site shoul administrator.	soft Edge to automatically d browser configuration t ility problems associated v d be removed from the lis	open in Intern hat emulates I with web apps t then please o	net E E5, IE s writt	xplorer <sup>-</sup> 7, and t ten and act your	11. Onc he IE8 - tested o system	e in IE11 on an o	lder	
Explorer mode site list Explorer mode diagnostics	Enterprise site list Version number Location	famlink-sites-list.xml					Force u	update	

Skip to FamLink ActiveX/OCX Manual Installation on page 7.

## Option 2

If Enterpise Site List shows a different Site XML, then you are using your own/organization provided IE Mode Site XML.

1. **Contact your IT Department** and have them add the following FamLink sites into your Organization's IE Mode Site XML file.

```
<site url="secureaccess.wa.gov">
	<compat-mode>Default</compat-mode>
	<open-in>IE11</open-in>
</site>
<site url="secureaccess.wa.gov/dcyf/famlink/">
	<compat-mode>IE5</compat-mode>
	<open-in>IE11</open-in>
</site>
<site url="secureaccess.wa.gov/dcyf/famlink/famlink ">
```

#### <compat-mode>IE5</compat-mode> <open-in>IE11</open-in> </site>

2. Skip to to FamLink ActiveX/OCX Manual Installation on page 7.

Enable EdgeNew FamLink properties will be needed and are available by following these stepsIE Modeand downloading this zip file.

Using Microsoft Edge

1. Click Link to Download zip file: <u>famlinksitelistreg.zip</u>



- 1. Downloads window will display
- 2. Click show in Folder

Download Folder will display Zip File

↓     ↓     ↓     ↓     ↓       File     Home	wnload Share	ls View				_		× ~ 0
← → ~ ↑ 🖣	- 60	> Downloads >	~	õ	, Search Downloa	ds		
🖈 Quick access		Name			Date modified	Туре	Size	
Desktop 🚽 Downloads	A A	famlinksitelistreg			8/9/2021 2:15 PM	Compressed (zipp		1 KB
Documents	1.0							

1. Place Cursor on Zip File



- 1. Right Click on Zip File
- 2. Click Extract All

#### Window will display to select Destination of Extracted Files

Select a Destination and Extract Files	
Files will be extracted to this folder:	
C:\Users' \Downloads\famlinksitelistreg	Browse
Show extracted files when complete	
	Extract Cancel

- 1. Browse to select location or accept default
- 2. Once destination is entered
- 3. Click Extract
- 4. Open Folder where Extracted Files are located

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File Home Sha	are View				~ ?
$\leftarrow \rightarrow \checkmark \uparrow \blacksquare \ll$	Downloads → famlinksitelistreg v Ö	,O Search famlinks	itelistreg		
	Name	Date modified	Туре	Size	
Desiton	💿 famlinkedge	8/9/2021 2:18 PM	Windows Batch File		1 KB
Downloads	🛃 famlinkedge	8/9/2021 2:18 PM	Registration Entries		1 KB

- 1. Two Files will display
- 2. Right Click on File with Type of Windows Batch File

Menu will display

	Open	
	Edit	
	Print	
P	Run as administrator	
9	Share with Skype	
-	Scan with Microsoft Defender	
R	Share	

1. Click Run as administrator

Window will display (The following 2 Windows will not display in all versions of Windows)



1. Click More info

Windows Protected your PC window will display



1. Click Run anyway

User Account Control Window will display

User Account Control	×
Do you want to allow th changes to your device	his app to make ?
Windows Comman Verified publisher: Microsoft Win Show more details	d Processor 🔓
Yes	No

1. Click Yes

Windows System32 window will display



1. Press any key to Continue

Second Windows System32 window will display



Your computer will now restart



After computer has restarted





- 1. Click + to open New tab
- 2. On New Tab
- 3. Enter edge://compat/enterprise in Address Bar

Enterprise Mode Site will display Depending on IE Mode configuration either FamLink or your Organization IE Mode Site XML Location will be displayed.

Microsoft Edge Compatibility	Internet Explorer mode site list         Sites on this list use Internet Explorer mode with Microsoft Education in the explorer 11, sites are rendered using a modified brow document modes to help avoid the common compatibility priversion of Internet Explorer. If you feel that a site should be readministrator.         Enterprise site list         Version number       32         Location       https://dcfs.dcyf.wa.gov/static/famlink-	dge to automatically open in Interne wser configuration that emulates IES roblems associated with web apps w emoved from the list then please co	tt Explorer 11. Once in , IE7, and the IE8 - IE11 viriten and tested on an older ntact your system Force update
	Domain	Engine	Allow Redirects
	*://amms.dshs.wa.lcl/	IE11	True

1. Click Force Update

Enterprise Mode Site will displayClick Force Update

Microsoft Edge Compatibility	Internet Explorer mode site list Sites on this list use Internet Explorer mode with Microsoft	Edge to automatically open in internet E	spiorer 11. Once in
Q Bearch compatibility	Internet Explorer 11, sites are rendered using a modified b document modes to help avoid the common compatibility	rowser configuration that emulates IES, IB problems associated with web apps with	7, and the IE8 - IE11 ten and tested on an older
8 User agent overrides	varison of internet septorer, if you teel that a site should b administrator.	e removed from the set then prease conta	ict your system
CDM overrides			
🛆 Internet Explorer mode site list	Enterprise site list		
55 Internet Explorer mode diagnostics	Version number 22 Location https://dcfs.dcyt.wa.gov/static/tamin	nk-atas-lat-all.ord	Force update
	Domain	Engine	Allow Redirects
	*://secureaccess.wa.gov/	1811	False

1. Confirm //secureaccess.wa.gov displays under domains

FamLink OCX Settings can be run alone if you have already completed the above steps from a Active previous version of the instructions. X/OCX Manual

1. Click Link to Download zip file: FamlinkManualOCXUpgrade.zip

Download will display

Installation

Downloads	<u></u>	… ☆
FamLinkManualOCXUpgrade.zip	-	

1. Click Open File

Downloads will display with the following Folder/Documents

🕌 l 🕑 🛄 🛨 l	Extract	Famlink Manual OCX Upgrade	(1).zip	
File Home Share View	Compressed Folder Tools			
Documents     Hours Tracking     Tracking Information	Pictures BA Planning _Monitoring Education	Weekly Tracking 2022 Case Note Coding Project BA Planning Monitoring	÷ ₹	all
	Extract To		1	1
$\leftarrow \rightarrow \checkmark \uparrow$ ${\mathbb{B}}$ > This PC > Do	wnloads > Famlink Manual	OCX Upgrade (1).zip		
Name ^	Туре	Compress	ed size	Passwo
Cert	File fol	der		
a ocx	File fol	der		
template	File fol	der		
💿 00 - Manual Famlink D	irectory setup.bat Window	vs Batch File	1 KB	No
I I Ol - Manual OCX Regis	stry Cleanup.bat Window	vs Batch File	1 KB	No
E 3 02 - Manual Trusted Sit	te Registry Setup.bat Window	vs Batch File	1 KB	No
( 🕒 03 - Manual OCX Cert I	Install.bat Window	vs Batch File	1 KB	No
O4 - Manual OCX Instal	ILbat Window	vs Batch File	1 KB	No

1. Click Extract All

Extract Compressed Folder window opens

Extract Compressed (Zipped) Folders	
Select a Destination and Extract Files	
Files will be extracted to this folder:	
C:\FamLink\FamLink Manual OCX Upgrade	Browse
Show extracted files when complete	

1. Modify Destination Folder to C:\FamLink\FamLink Manual OCX Upgrade

Confirm the following items are present in this folder:

cert Folder - with 1 certificate file under it •

- ocx Folder with 4 OCX files under it
- Template Folder with 2 Famlink template files under it
- 00 Manual FamLink Directory setup.bat
- 01 Manual OCX Registry Cleanup.bat batch file
- 02 Manual Trusted Site Registry Setup.bat batch file
- 03 Manual OCX Cert Install.bat batch file
- 04 Manual OCX Install.bat batch file

Open File Explorer

File Hom	ne Share View				
Pin to Quick Co access	Depy Paste Paste shortcut	Move Copy to * to *	Delete Rename	New folder	v item • v access •
	Clipboard	Org	anize	New	
	~				
<b>↓</b> ★ ^ ⊜ ★	Name ^	File fold	Date modified	Туре	
↓ ★ ^	Name	File fold	Date modified	Туре	
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↓ ★ ^ ★ A BA Ca: Ho	Name cert cert cocx template 00 - Manual Famlink Directory se 01 - Manual OCX Registry Cleanu 02 - Manual Trusted Site Registry	File fold File fold File fold File fold Window p.bat Window s Setup.bat Window	Date modified ler ler rs Batch File rs Batch File rs Batch File	Туре 1 КВ 1 КВ 1 К8 1 К8	No No No
<ul> <li>* ^</li> <li>*</li> <li>BA</li> <li>Ca:</li> <li>Ho</li> </ul>	Name cert ocx template 00 - Manual Famlink Directory set 01 - Manual OCX Registry Cleanu 02 - Manual Trusted Site Registry 03 - Manual OCX Cert Install.bat	File fold File fold File fold File fold Window P.bat Window Vindow Window	Date modified ler ler is Batch File is Batch File is Batch File is Batch File	Туре 1 КВ 1 КВ 1 К8 1 К8 1 К8	No No No

- 1. Navigate to C:\FamLink\Famlink Manual OCX Upgrade Folder
- 2. Run each of the following batch files in this order by double clicking
  - 00 Manual FamLink Directory setup.bat
  - 01 Manual OCX Registry Cleanup
  - 02 Manual DST04 Trusted Site Registry Setup
  - 03 Manual OCX Cert Install
  - 04 Manual OCX Install

You are now ready to go to SAW and access FamLink. These steps only have to be completed one time. FamLink will now run with IE compatibility mode in Edge.

Add FamLink Sites to Pop-Up Blocker

- 1. Open Edge
- 2. Type: Edge://settings/content/popups in Address Bar

Site Permissions window will display

Site permissions / Pop-ups and redirects	
Block (recommended)	
Block	4
No sites added	
Allow	1

1. Click **Add** in Allow Section

Add a site window will display

Add a site	×
Site	
[*.]secureaccess.wa.gov	
Add	Cancel
Add	Cancel

1. Site: Enter [\*.]secureaccess.wa.gov

2. Click Add

1. Open Edge

Repeat previous 3 steps to Enter [\*.]famlinkclassic.dcyf.wa.gov

Add a site		)
Site [*.]famlinkclassic.dcyf.wa.gov	1	
Add	Cancel	

Add FamLink Sites to insecure Content

2.	Type:	Edge://settings/content/insecureContent in Address Bar

Site Permissions window will display

Site permissions / Insecure c	ntent ecure sites
Block	Add
No sites added	
Allow	Add

1. Click Add in Allow Section

Add a site window will display

Add a site	×
Site [*.]secureaccess.wa.gov	]]
Add	Cancel

- 1. Site: Enter [\*.]secureaccess.wa.gov
- 2. Click Add

Repeat previous 3 steps to Enter [\*.]famlinkclassic.dcyf.wa.gov

Add a site		
Site		
[*.]famlinkclassic.dcyf.wa.gov		
Add	Cancel	

Clearing Caches

## Clear Internet Explorer Mode Cache

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	New	tab				Ctrl+1	Г
	New	window	1			Ctrl+N	1
Ę	New	InPrivat	e windo	w	Ctrl+Shift+N		
	Zoo	m		_	100%	+	2
€]	Favo	orites			Ctrl	+Shift+C	)
5	Histo	ory				Ctrl+⊦	ł
$\downarrow$	Dow	nloads				Ctrl+.	J

- 1. Click Ellipsis (····)
- 2. Click History

History window displays

Q Search history	
All Recently closed Tabs from other devices	

1. Click **Trash can** 

Clear browsing data window displays



1. Click Cear browsing data for Internet Explorer mode

Delete Browsing History window displays

Delet	e Browsing History	$\times$
	Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.	
<b>V</b>	<b>Temporary Internet files</b> Copies of webpages, images, and media that are saved for faster viewing.	
✓	Cookies Files stored on your computer by websites to save preferences such as login information.	
	History List of websites you have visited.	
✓	<b>Do<u>w</u>nload History</b> List of files you have downloaded.	
✓	<b>Form data</b> Saved information that you have typed into forms.	
	Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.	
Al	bout deleting browsing history Delete Cancel	

- 1. Select All checkboxes except "Preserve Favorits website data
- 2. Click **Delete**

### Clear Edge Browser Cache

With Edge Browser still open, launch Clear browsing data window again



#### 1. Click Ctrl + Shift + Del

Clear browsing data window displays



- 1. Time Range: Select All time
- 2. Select all checkboxes
- 3. Click Clear Now

Returns to Settings window

You are now ready to go to SAW and access FamLink. These steps only have to be completed one time. FamLink will now run with IE compatibility mode in Edge.

Return to SAW and try FamLink again from your Services window.