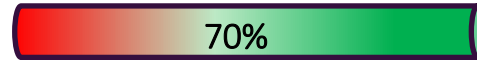


ACORN Readiness Update

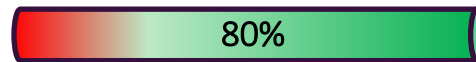
ACORN Readiness Benchmarks

Full Resolution of Identified Bugs/Glitches



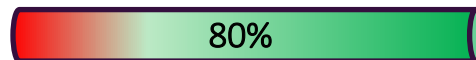
We are continuing to find smaller bugs and glitches as we are completing our ACORN walk-through and the User Experience Pilot Scripts. Once all scripts have been released, we will give a 2-week notice to our participants to report bugs and glitches. After these two weeks have passed, we will “freeze” the state of the application and work towards go-live.

Customization Tasks Completed



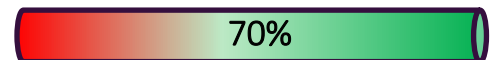
We have identified all necessary customizations needed for Washington. PCG is currently completing the outstanding customization work. All future customizations will be released in Phase 2 of the project.

Development Tasks Completed



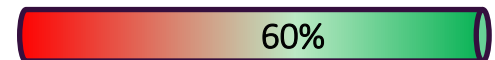
Development Tasks are changes in the system that require developer time, for example the implementation of new reports. We are almost done with this work!

Existing Data Exchange Testing & Resolution Confirmed



Organizations that currently have a data exchange in the DMS will continue to have access to this functionality in ACORN. We are in the final stages of testing these data exchanges and have a short list of bugs that need to be fixed.

Resolution of Readiness Verification Checklist Results



We asked all ESIT provider agencies to complete a Readiness Verification Checklist. These checklists were reviewed to ensure that all users have access to ACORN and that applicable training has been completed. We will reach out to our contractors to confirm user access, accurate user roles and caseloads and training completion in the upcoming weeks.

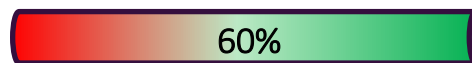
IFSP Mapping & New Child Record Set-Up Benchmark



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Users have successfully entered new child records during our user experience pilot. We are currently verifying the accuracy of the IFSP mapping and the ability to generate IFSPs from our new data system.

Post Launch Statewide Safety Net Strategies



The ACORN Readiness Assessment Team will continue to discuss post launch statewide safety net strategies. The initial conversations and brainstorming took place during the regional provider meetings and ARAT will take the suggestions and feedback collected during this meeting to develop a statewide plan. More to come soon!

User Experience Pilot Highlights

Identify Released Scripts

To date, we have released User Experience Pilot Scripts 1-5.

- 1) Referral and Evaluation
- 2) Family Info
- 3) Funding Sources
- 4) Evaluation
- 5) Eligibility

Feedback from Users for the Scripts

There are 35 User Experience Pilot participants who receive 1-2 test scripts weekly and are encouraged to follow the prompts and provide feedback. The five scripts that have been released to date have been well received. Pilot participants shared with us that they found the scripts easy to follow, and that the structured approach of exploring the system has helped them better understand how to work in ACORN.

We have identified some minor bugs related to script 4. Additionally, users reported that the family assessment report section felt too long. In response to the feedback from the pilot participants, we have been able to request several changes to shorten this section on the evaluation tab. Furthermore, we are currently in the process of revising our IFSP document to better reflect the information collected in ACORN.



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User Pilot Participant Quotes

“Thank you for these (scripts). They are super useful!”

“I really like these and think they are very helpful.”

“I think these will help all of us learn and figure out the kinks.”

Currently Under Development

Glitches being resolved

- ✚ Fixing Bootstrap Error – this is an error message that users randomly receive while working in the ACORN training environment. The error looks like a long section of code, and it prevents users from moving forward in the system, sometimes locking them out of the environment entirely for multiple hours.

Configurations in ACORN

- ✚ IFSP Mapping for Child/Family Routines and Activities
- ✚ IFSP Mapping for Family Concerns Resources and Priorities
- ✚ Streamlining the “Family Assessment Report” section in ACORN, specifically removing duplicative text fields.
- ✚ Child Transfer Approval Process

User Roles

- ✚ Configuration of the User Role Matrix
- ✚ Assigning caseloads to transition service partners

Training

- ✚ Creating process specific job aids for each section of the system
- ✚ Continued work on a comprehensive user handbook

Completed in the last 6 weeks

- ✚ Remove Family Search
- ✚ Fixed time-out error



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- ✚ Agency Schools Report has been created
- ✚ Added the Three-Pronged Approach to the Evaluation/Assessment tool dropdowns
- ✚ Corrected Standard Deviation dropdown order
- ✚ Document Upload error was resolved
- ✚ Secondary Evaluators can see children on their caseload
- ✚ Service Site tab was configured out
- ✚ Screening tab was configured out
- ✚ User Experience Pilot Scripts 1-5
- ✚ On the Therapist Demographics tab, the subtab was changed from “personal phone number” to “phone number”
- ✚ Re-configuration of the Family Directed Assessment section



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