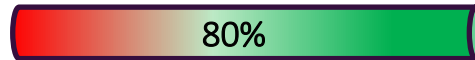


# ACORN Readiness Update

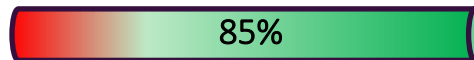
## ACORN Readiness Benchmarks

### Full Resolution of Identified Bugs/Glitches



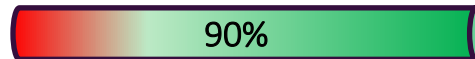
We are continuing to find smaller bugs and glitches as we are completing our ACORN walk-through and the User Experience Pilot Scripts. Once all scripts have been released, we will give a 2 week notice to our participants to report bugs and glitches. After these two weeks have passed, we will “freeze” the state of the application and work towards go-live.

### Customization Tasks Completed



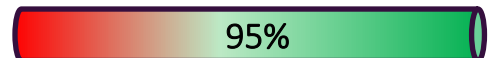
We have identified all necessary customizations needed for Washington. PCG is currently completing the outstanding customization work. All future customizations will be released in Phase 2 of the project. The last item remaining on this list is the update of our IFSP document and mapping.

### Development Tasks Completed



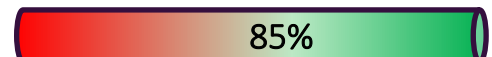
Development Tasks are changes in the system that require developer time, for example the implementation of new reports. We are almost done with this work!

### Existing Data Exchange Testing & Resolution Confirmed



Organizations that currently have a data exchange in the DMS will continue to have access to this functionality in ACORN. The testing phase of these data exchanges concluded June 13, 2025 and we are finalizing the fixes to identify bugs and glitches.

### Resolution of Readiness Verification Checklist Results



We asked all ESIT provider agencies to complete a Readiness Verification Checklist. These checklists were reviewed to ensure that all users have access to ACORN and that applicable training has been completed. We will reach out to our contractors to confirm user access, accurate user roles and caseloads and training completion in the upcoming weeks.



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## IFSP Mapping & New Child Record Set-Up Benchmark

80%

Users have successfully entered new child records during our user experience pilot. We are currently verifying the accuracy of the IFSP mapping and the ability to generate IFSPs from our new data system.

## Post Launch Statewide Safety Net Strategies

70%

The ACORN Readiness Assessment Team will continue to discuss post launch statewide safety net strategies. The initial conversations and brainstorming took place during the regional provider meetings and ARAT will take the suggestions and feedback collected during this meeting to develop a statewide plan. More to come soon!

## User Experience Pilot Highlights

### Identify Released Scripts

To date, we have released User Experience Pilot Scripts 1-8.

- 1) Referral and Evaluation
- 2) Family Info
- 3) Funding Sources
- 4) Evaluation
- 5) Eligibility
- 6) COS
- 7) IFSP
- 8) Transition Service Partner Test Script (for school district partners)

### Feedback from Users for the Scripts

There are 35 User Experience Pilot participants who receive one to two test scripts weekly and are encouraged to follow the prompts and provide feedback. Pilot participants shared with us that they found the scripts easy to follow, and that the structured approach of exploring the system has helped them better understand how to work in ACORN.



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

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

We have identified some bugs related to script 4 and 7. Users voiced their concerns about duplicative data entry, and we identified several bugs and glitches in the system thanks to feedback from user experience pilot. DSAT is working closely with PCG to make several changes to the IFSP tab and Family Assessment Report section, as well as modifications to the IFSP document itself. The user experience pilot work has concluded at this time, and the scripts will be used to create training aids that will support our ongoing training efforts.

## Currently Under Development


### Currently Under Development

-  Agency Schools Report has been created and is undergoing testing,
-  Monthly Program Data report has been created and is undergoing testing,
-  IFSP Document Changes – removing the Family Activities section from the IFSP document.



### Configurations in ACORN

-  IFSP Mapping for Child/Family Routines and Activities,
-  IFSP Mapping for Family Concerns Resources and Priorities,
-  Child Transfer Approval Process.


### User Roles

-  Configuration of the User Role Matrix.

### Training

-  Creating process specific job aids for each section of the system,
-  Continued work on a comprehensive user handbook.

## Completed in the last 4 weeks

-  Fixing Bootstrap Error: This is an error message that users randomly receive while working in the ACORN training environment. The error looks like a long section of code,



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and it prevents users from moving forward in the system, sometimes locking them out of the environment entirely for multiple hours.

- + Assigning caseloads to transition service partners.
- + Configured out Service Details Panel from IFSP Services and Services.
- + Configured out Alternate Service Location panel from IFSP Services and Services.
- + Configured out Extended date on Services detail panel.
- + Configured out Ongoing Evaluation Panel.
- + Configured out "Method" on IFSP panel.
- + Role matrix configuration changes:
  - o Evaluation Assessment, Child Medical Record, Family Assessment Report.
- + Configuration changes removing fields: Eligibility/Eligibility Determination/"If Other, Please Provide Justification" and "For Children 18 months of age or older."



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