



State Fiscal Year 2018

- 22 civil penalties
- 58 suspensions
- 7 denials
- 19 revocations

Licensed child care programs are required to maintain compliance with licensing standards and to work with their licensors to develop a compliance agreement or corrective plan when rule violations are noted.

Varying degrees of monitoring occur, including **unannounced visits** and **technical assistance** in order to document that a child care provider is in compliance with licensing requirements. When licensors find health and/or safety issues, they are required by policy to return to the site to verify that the agreed-upon plan is successfully implemented.

The great majority of all department actions in 2018 involved a compliance agreement. When there is a more serious event or issue or the provider demonstrates a pattern of inability or unwillingness to comply with licensing standards, the department could notify the provider of enforcement action that includes civil penalties, license modification, suspension of the license, denial of an application or full license, and in the most serious cases, revocation.

Civil Penalties

During state fiscal year 2018, **the rate of civil penalties was 0.4 percent** of the total number of licenses at the end of the fiscal year. DEL issued civil penalties for 14 family home providers, 5 centers, 1 school-age program, and 2 unlicensed providers (total of 22).

License Suspensions

During state fiscal year 2018, **the rate of suspension was 1.1 percent** of the total number of licenses at the end of the fiscal year. DEL issued 58 suspensions, which included 51 family home providers and 7 child care centers. Many suspensions are temporary, with roughly half of the licensees going back to full operation after the required inspection/investigation. Some go on to further licensing action.

Denial of Child Care License

During state fiscal year 2018, **the rate of denial was 0.1 percent** of the total number of licenses at the end of the fiscal year. DCYF denied applications for 7 licenses; 6 were denied upon initial application, and 1 was denied when moving from an initial license to a full license.

Revocation of Child Care License

During state fiscal year 2018, **the rate of revocation was 0.4 percent** of the total number of licenses at the end of the fiscal year. There were 19 licenses that required revocations: 14 family home providers and 5 child care centers.