

# Program Improvement Plan (PIP) Fact Sheet for Youth

## *Opportunities For Your Involvement*

### Case Related Interviews

- Provide an opportunity to share how well the agency provided services to you and your family.
- You may be asked questions such as:
  - How often did you see your caseworker?
  - What did you and your caseworker talk about?
  - How often did you visit your parents?
  - How are you doing in school?
  - What else would you like to see happen so we can help other children in foster care?

### Your Voice Matters

Be open and honest.

- Plan for 30 – 45 minutes.
- Be available by phone or in person.
- Let the reviewer know if your contact information changes.

For your participation in the interview, you may receive a gift card as our way of saying thank you.

*If you would like copies of this document in an alternative format or language, please contact DCYF Constituent Relations (1-800-723-4831 | 360-902-8060, [ConstRelations@dcyf.wa.gov](mailto:ConstRelations@dcyf.wa.gov)).*

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### What are the Central Case Reviews?

The Program Improvement Plan (PIP) is a federal case review that occurs periodically.

The Central Case Review Team (CCRT) enables the Department of Children, Youth, and Families (DCYF) to:

1. Ensure conformity with federal child welfare requirements.
2. Determine what is actually happening to children and families as they are engaged in child welfare services.
3. Assist DCYF in improving child welfare services and achieve outcomes related to safety, permanency and well-being for families and children who receive services.

### When are the Central Case Reviews?

Held in each field office for one week, every 18-24 months.

### Contact

Email: [cqisession@dcyf.wa.gov](mailto:cqisession@dcyf.wa.gov).



Washington State Department of  
**CHILDREN, YOUTH & FAMILIES**