

# Caregiver Supports Project

Project Update Presentation

September 28, 2023

[www.dcyf.wa.gov](http://www.dcyf.wa.gov)



Washington State Department of  
**CHILDREN, YOUTH & FAMILIES**

# Welcome

- **Caregiver Supports Project:** Implement a continuum of placement resources that enable safe, stable, and supported placements for children and youth in foster care.
- Part of the [Thriving Families campaign](#).
- Today's presentation:
  - Caregiver Supports Contract Provider Rates
  - Catchment Areas Update
  - Timeline for procurement rollout



# Phase 1 – Caregiver Support Level Payments for Licensed Caregivers

Implementation January 1, 2024

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	LEVEL 5	LEVEL 6	LEVEL 7
New Support Levels	Basic Maintenance Foster Care	Support Needs: Adolescent Low Needs	Support Needs: Chronic Physical Health	Support Needs: Developmental Disability	Support Needs: Developmental Disability & Chronic Physical Health	Support Needs: Moderate Mental Health	Support Needs: Complex Mental Health
Rates for Caregiver Support Levels Based on Age							
Age: 0-5	\$722	N/A	\$1,407	\$1,749.50	\$2,092	\$2,434.50	\$2,777
Age: 6-11	\$846	N/A	\$1,531	\$1,873.50	\$2,216	\$2,558.50	\$2,901
Age: 12+	\$860	\$1,202.50	\$1,545	\$1,887.50	\$2,230	\$2,572.50	\$2,915



# Phase 2 – Caregiver Supports Contract

Phased Implementation 2024-2026

- The Caregiver Supports Contract includes Placement Supports and Case Aides
  - The Leg funded Case Aides for levels 3-7
  - Support areas include system navigation support for accessing resources such as education advocacy, health and well-being coordination, finding local child care, culturally and developmentally appropriate care, transition to adulthood, and crisis supports.
- The Caregiver Supports Contract will be awarded by catchment area
- DCYF is working on a plan to roll out the Caregiver Supports Contracts in phases starting in Spring of 2024, the placements will not roll out all at once statewide
- Procurement for the new contracts is anticipated to being in late 2023 or early 2024







# Caregiver Supports Contract Rates

REGIONALIZED PAYMENTS				
LEVEL	Zone 1	Zone 2	Zone 3	Zone 4
1	\$495	\$529	\$508	\$564
2	\$532	\$569	\$547	\$607
3	\$577	\$616	\$592	\$657
4	\$631	\$673	\$648	\$718
5	\$782	\$834	\$803	\$890
6	\$833	\$889	\$855	\$948
7	\$961	\$1,025	\$987	\$1,093
HOURLY CASE AIDE RATES				
	\$55.78	\$57.84	\$56.72	\$62.68

- CATCHMENT AREAS**
- ZONE 1** Northeast  
South Central
  - ZONE 2** Pacific Mountain  
Southeast  
North Central  
Central
  - ZONE 3** Southwest  
Olympic  
Pierce East  
Pierce West  
Snohomish  
Northwest
  - ZONE 4** King North  
King South

The September YouTube narrated presentation was recorded on 9/28/23 and includes an outdated rate table. After further analysis, rates were modified in early October. The current rates are reflected in this slide.

# Caregiver Supports Contract Rollout Guiding Principles

- Areas with higher placement instability
- Areas with higher percentage of kinship placements
- Provider / Service capacity
- Funding capacity as allocated by Leg

Order	Catchment Area
1	Southwest
2	South Central
3&4	King North & South
5	Northeast
6	Snohomish
7&8	Pierce East & West
9	Southeast
10	Pacific Mountain
11	Central
12	Northwest
13	Olympic
14	North Central



# Caregiver Supports Contract Rollout Plan

- Two catchment areas rolled out per procurement, timeline TBD
  - There will be a learning curve that could impact the timelines

Procurement Step	Days	Actions
Solicitation	30-60	Post solicitation
		Pre-bid conference
		Q&A period
		Proposals due
Evaluation	7-12	Responsiveness check
		Proposal Evaluation
		Oral presentations
		Finalize top bidder(s)
Award	5-10	Anticipated apparent successful bidder
		Debrief period
		Anticipated award



# Upcoming Communications

- Request for Information (RFI) posted on WEBS October 2023
  - Register for WEBS at <https://pr-webs-vendor.des.wa.gov/>
  - If you have technical difficulties or need assistance registering, please email [webcustomerservice@des.wa.gov](mailto:webcustomerservice@des.wa.gov)
  - WEBS User Guide:  
<https://des.wa.gov/sites/default/files/public/documents/ContractingPurchasing/WEBS/WEBS-VendorManual.pdf?cb0a8>
- Pre-recorded project update webinars will be posted on the Caregiver Supports Project website on the last Thursday of each month
  - October 26<sup>th</sup>
    - Topics TBD
  - November 30<sup>th</sup>
    - Topics TBD
  - December 28<sup>th</sup>
    - Topics TBD



# Thank you!

Please send all questions and comments to: [DCYF.CaregiverSupports@dcyf.wa.gov](mailto:DCYF.CaregiverSupports@dcyf.wa.gov)