DCYF Licensing Division – CPA Portal Learning & Listening Sessions

Webinar

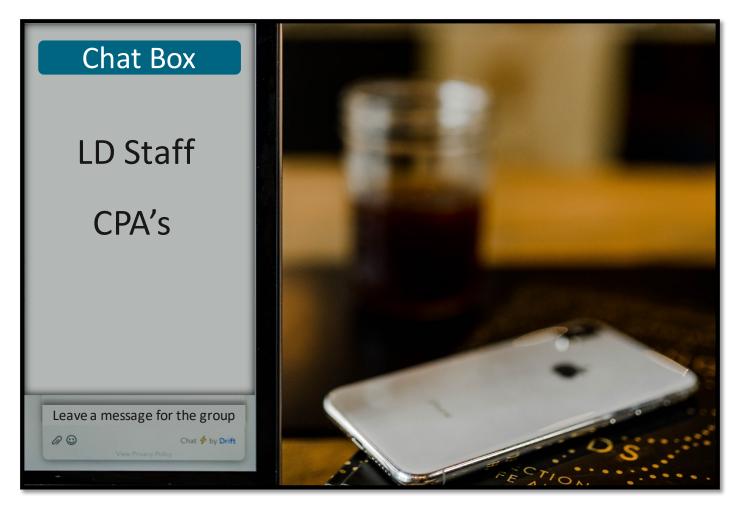
Original Date: March 29, 2021 Licensing Division | Approved for distribution by Debbie O'Neil, Workforce Development Sr. Administrator

www.dcyf.wa.gov





Introduction and Welcome







Objective

Communicate

Commit

Collaborate







Purpose of the Foster Care Application Portal

- Improve permanency rates
- Improvements to the state's foster care licensing system
- Provide a single application source to prospective and existing caregivers
- Streamline the Home Study process and automate paper practice
- Provide tools for efficient recruitment and retention of foster parents
- Provide measurable, quantifiable and meaningful outcomes
- Meet federal and state requirements





Portal Goals and Outcome Metrics

- Decrease time to qualify caregivers, from 165 to less then 120 days
- Eliminate duplicate entry of information and reduce paper
- Decrease the application withdrawal rate
- Increase % of licensed kinship caregivers to improve access to supports and resources

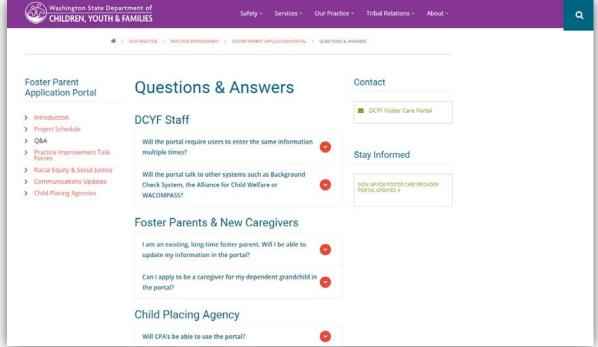






Online Portal Overview and Highlights

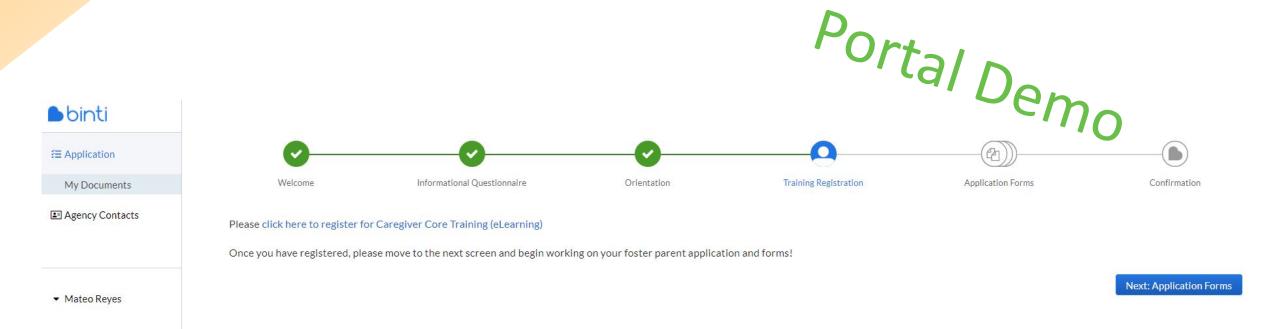








Online Portal Overview and Highlights







Listening – Discussion Time

Questions? Ideas?







Training Updates and Needs

FPAP Training approach will be:

- Delivered regionally in partnership with LD Workforce Development Team, IT team and Binti training leads
- Utilizing a Train the Trainer (TTT) model with power users
- Focusing initially on system functionality components
- Customized with additional training layers pertinent to program needs and field practice packaging
- Inclusive of Pilot CPA stakeholders
- Inclusive of Group Care facilities and CPA cohort stakeholders during phase in periods





Training Updates and Needs

Home Study Training Track

- May 25-27, 2021
- July 27-29, 2021
- Nov. 30 Dec. 1-2, 2021







Training Updates and Needs

New Home Study Concepts and Process

- April
 - Why is the Home Study Process changing
 - Tiered Approach
- May
 - o Home Study Content
 - Indicators
- June
 - Mitigation
- July August Full training package in partnership with DCYF





Listening – Discussion Time



Requests?

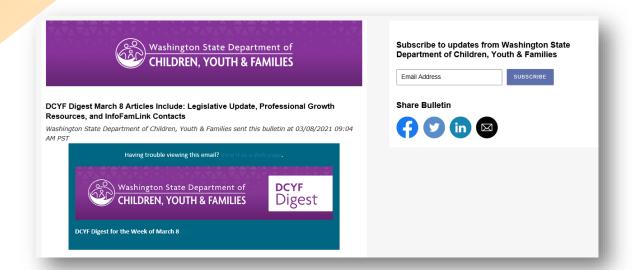
Concerns?

Ideas?





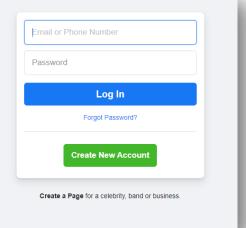
Communication Needs





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Communication Needs

Monthly agenda item requests?

dcyf.fostercareportal@dcyf.wa.gov







Listening – Discussion Time

Other partners?

Other stakeholders?

Other needs?







Questions and Discussion

What are we missing?











