

Office of Innovation, Alignment, and Accountability

PBC Contract Group Annual Update

Adoption Services

June 6, 2023

DCYF's Office of Innovation, Alignment, and Accountability (OIAA) builds DCYF capacity to make evidence-informed decisions, continuously learn and improve, and successfully enact system reform

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Washington State Department of
CHILDREN, YOUTH & FAMILIES

Adoption Services

Background Information

Mission: To reduce adoption barriers for children in Washington.

Division: Child Welfare

Clients Served (FY22): Between 200 to 250 at any given time

Annual Contract Spending (FY22): \$607,000 (approximate)

Current Contract Cycle (FY23): 7/1/22-6/30/23

of Contracts (client services) (FY23): 1 (NWRA) + Out-of-state (OOS) contracts

Contract Group

Lead(s): Julie Pettit, Program Manager

Members:

- Melanie Meyer, Adoption Programs Administrator
- Melissa Cox, Contracts Manager

PBC Staff: Jennifer Scacco

Research Partner(s) :

Data Partner(s):

Implementation Status: *Phase 2*

✓ PBC Service Standard

✓ PBC Quality Standard

X PBC Outcome Standard: *OOS contracts do not meet standards; NWRA has approved PBC Outcome Exception*



Adoption Services: FY22 PBC Metrics, Targets & PMTs

NWRA Contracts: QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Completed In-Depth Profile Service	75% of eligible youth have a completed IDPS each contract year.	75%	Performance Improvement Plan
Timely WARE Registration (Now referred to as WA Access)	95% of eligible youth are registered on WA Access within fourteen (14) calendar days of contractor receiving youth's completed WA Access registration packet each contract year.	75%	Performance Improvement Plan

Adoption Services: FY22 PBC Metrics, Targets & PMTs

OOS Contracts: QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Monthly Health and Safety Visits	Youth shall have a monthly, in-person, in-private contact 90% of the time with at least 75% of the visits shall be in-home.	90%	Performance Improvement Plan

OUTCOME MEASURES	Metric	Target	Performance Management Tool (PMT)
Proximal Outcome: Youth are successfully placed	[OM1 Definition]	TBD	Tiered Reimbursement
Distal Outcome: Youth Achieve Permanency (Adoption or Guardianship)	[OM2 Definition]	TBD	N/A

Adoption Services: FY22 PBC Results

Metric: Completed In-Depth Profile Service

Target: 75% of eligible youth have a completed IDPS each contract year

FY22 Contractor Performance:

Contractor reached 84%:

- 51 eligible youth
- 43 youth completed IDPS

Performance Improvement: Exceeded target percentage





Adoption Services: FY22 PBC Results

Metric: Timely WARE Registration (Now referred to as WA Access)

Target: 95% of eligible youth are registered on WA Access within fourteen (14) calendar days of contractor receiving youth's completed WA Access registration packet each contract year

FY22 Contractor Performance: 97% (67 of 69) of eligible youth are registered on WA Access within fourteen (14) calendar days of contractor receiving youth's completed WA Access registration packet each contract year

69 youth registered during FY22

- 2 youth were registered over 14 days, including:
 - 1 youth was 1 day over
 - 1 youth was 10 days over

Performance Improvement: Exceeded target percentage



Adoption Services: FY22 PBC Results

Metric: Monthly Health and Safety Visits

Target: Youth shall have a monthly, in-person, in-private contact 90% of the time with at least 75% of the visits shall be in-home.

FY22 Contractor Performance:

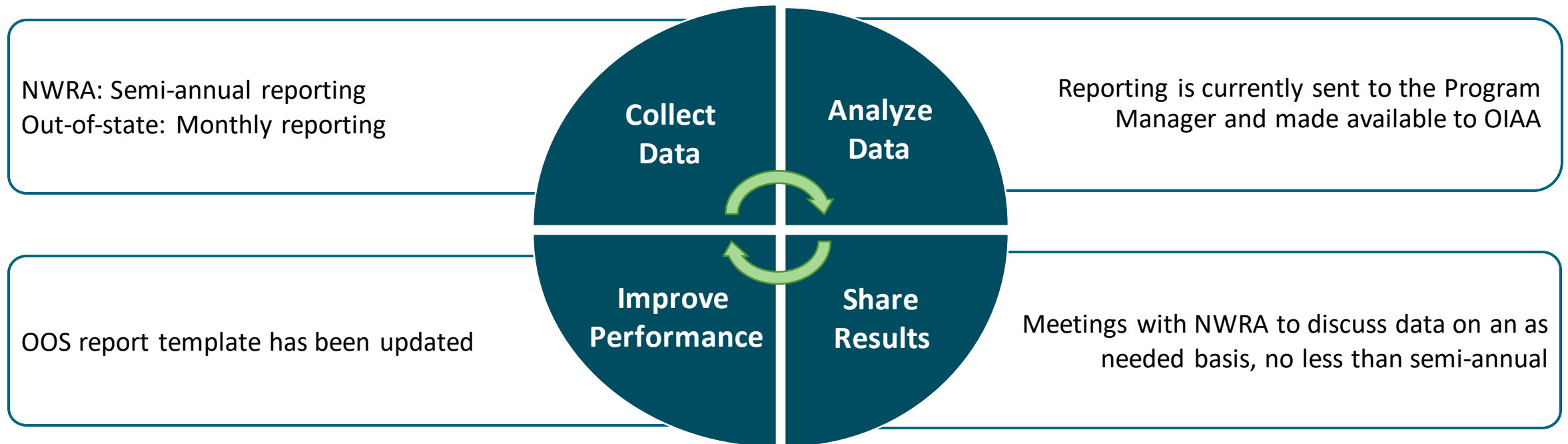
Total of 9 contracts requested

- 5 contracts cancelled by the worker or youth never placed
- 4 youth were placed
 - 1 placement disrupted
 - 1 youth passed away (medically fragile)
 - 2 placements continue (all have met 100% in-person visits, 100% in-home visits, and 100% private conversations with youth)

Performance Improvement: Exceeded target percentages



Adoption Services: Performance Feedback Loop



Future Plans

- Work with OIAA to establish a data analysis and reporting process, including PBC dashboard, after contractor data is collected.

Adoption Services: Updated PBC Logic Model

Client Population: Youth in out-of-home care who are eligible for adoption or guardianship.

Logic Model Statement: Adoption Services helps youth eligible for adoption or guardianship by delivering adoption registry, recruitment, and placement supervision services, including completed profiles, timely registration, and health and safety visits, in order for youth to achieve permanency in support of DCYF's resilience and health goals.

SERVICES <i>(Activities and Outputs)</i>	QUALITY <i>(Process Measures)</i>	PROXIMAL CLIENT OUTCOME <i>(Immediate Results)</i>	PERFORMANCE MANAGEMENT TOOL (PMT)	DISTAL CLIENT OUTCOME <i>(Overall Results)</i>	DCYF GOAL(s) <i>supported by contracted services</i>
Adoption Placement Registry <ul style="list-style-type: none"> In-Depth Profile Service (IDPS) Washington Adoption Registration Exchange (WARE) 	Adoption Placement Registry: <ul style="list-style-type: none"> Completed IDPS Timely WARE registration 	<i>PBC outcome exception approved Nov 2020</i>	Performance Improvement Plan (PIP)	Youth achieve permanency (adoption)	Resilience <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Children and youth are supported by healthy relationships with adults <input type="checkbox"/> Parents and caregivers are supported to meet the needs of children and youth <input type="checkbox"/> Family economic security
Out of State (OOS): Recruitment and Placement Supervision # Served <ul style="list-style-type: none"> - Eligible - Enrolled - Completed 	OOS Recruitment and Placement: <ul style="list-style-type: none"> Health and safety visits 	Youth are successfully placed	Tiered Reimbursement	Youth achieve permanency (adoption or guardianship)	Education <ul style="list-style-type: none"> <input type="checkbox"/> Kindergarten readiness <input type="checkbox"/> Youth school engagement <input type="checkbox"/> High school graduation
Working Assumptions: Permanency will be measured by finalized adoption or guardianship (by court decree).					Health <ul style="list-style-type: none"> <input type="checkbox"/> Healthy birthweight <input checked="" type="checkbox"/> Child/youth development <input checked="" type="checkbox"/> Youth mental/behavioral health

Adoption Services: FY23 Stakeholder Engagement Results

Engagement History

Stakeholders

- NWRA
- OOS Contractors
- Adoption AAs

Methods

- E-mail and Zoom contacts at least one time per month
- E-mail one time per month after child placement
- Quarterly meetings via Zoom with Adoption AAs

Summary of Stakeholder Feedback

- NWRA:
 - Enjoys partnership with DCYF
 - Continued creativity to support permanency for foster youth
- OOS:
 - Minimal feedback due to type of contract
 - Most contact is with the assigned caseworker
- Adoption AAs:
 - Positive feedback from AAs and staff for services with NWRA and OOS contracts
 - Support on-going relationship with NWRA

Next Steps

- Partner with NWRA to potentially expand permanency work & continue Reverse Teen Matching events through this contract.



Adoption Services: FY23 Accomplishments & Reflections

Celebrating Success

- Increase in the number of youth participating in IDP to include youth ages 9 to 12
- Number of youth experiencing termination of parental rights decreasing

Navigating Challenges

- Adoption Services Program Manager covers all PBC data management tasks.
- Supporting and expanding NWRA services due to decrease in youth who are becoming legally free

Support Needs

- Data management support from OIAA
- Accurate accounting of funds spent within FY



Adoption Services Looking Ahead

Future Plans

- Expansion of work with NWRA to include integration of Reverse Teen Matching Events (previously covered through the PFD1 Grant)
 - Exploration of supportive services and training for DCYF staff regarding youth engagement
 - Exploration of supportive services for the community and staff regarding all forms of permanency

Support Needs

- Support from PBC to determine viability of NWRA providing services for all forms of permanency.

