# Program Improvement Plan (PIP) Fact Sheet for Foster/Adoptive Parents and Relative Caregivers

### Opportunities For Your Involvement

#### **Case Related Interviews**

- Focus on a specific child who is placed with you or has been placed with you in the past.
- Provides an opportunity to share how the agency provided services to you and the child in your home.
- You may be asked questions such as:
  - How often did the caseworker meet with you?
  - Did the caseworker ask you about your needs as a caregiver?
  - Were you provided with any services to address identified needs?
  - If the child was on medication, how was it monitored?

#### **Your Voice Matters**

- Foster, kinship and adoptive parent input is critical to the review process.
- Be open and honest.
- Plan for 30 45 minutes.
- Be available by phone or in person.

If you would like copies of this document in an alternative format or language, please contact DCYF Constituent Relations (1-800-723-4831 | 360-902-8060, ConstRelations@dcyf.wa.gov).

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## What are the Central Case Reviews?

The Program Improvement Plan (PIP) is a federal case review that occurs periodically.

The Central Case Review Team (CCRT) enables the Department of Children, Youth, and Families (DCYF) to:

- 1. Ensure conformity with federal child welfare requirements.
- Determine what is actually happening to children and families as they are engaged in child welfare services.
- Assist DCYF in improving child welfare services and achieve outcomes related to safety, permanency and well-being for families and children who receive services.

## When are the Central Case Reviews?

Held in each field office for one week, every 18-24 months.

#### Contact

Email: cqisection@dcyf.wa.gov.

